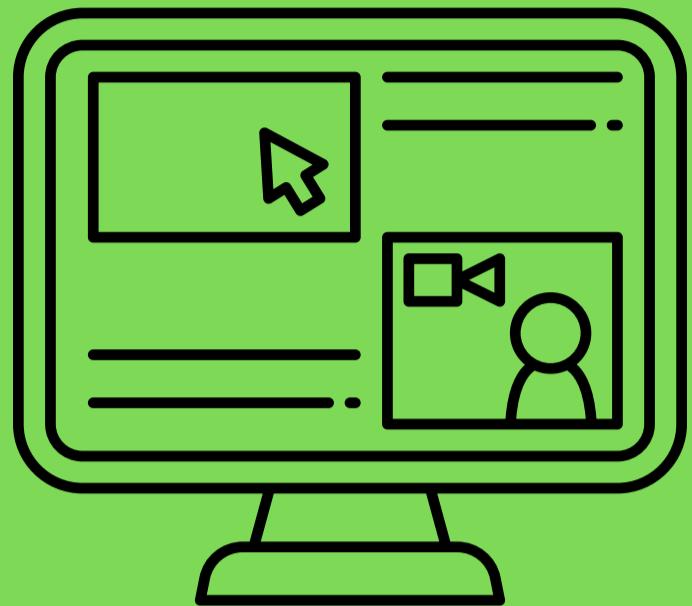


# Have you received your letter to migrate over to Universal Credit?

## You have three months from getting your letter to claim



### 1. Apply on-line

This is the default for Universal Credit – both creating an account, making a claim and then managing the account over the months and years ahead.

#### Claimants will need:-

- a mobile phone (which can receive text messages)
- an e-mail address
- their bank account details

### 2. Apply by phone 0800 328 5644

Claimants who are unable to go on-line, due to disability can make a telephone claim. They will need:

- Details of -housing rental costs
- child dependants
- disabled child dependants
- childcare costs
- Carer's Element
- If already gained, adding Limited Capability for Work & Work Related Activity {LCWRA} status

It is also essential to report any capital and savings over £6000