

# Have you received your letter to migrate over to Universal Credit?

**You have three months from getting your letter to claim**



## **1. Apply on-line**

**This is the default for Universal Credit – both creating an account, making a claim and then managing the account over the months and years ahead.**

**Claimants will need:-**

- **a mobile phone (which can receive text messages)**
- **an e-mail address**
- **their bank account details**

## **2. Apply by phone 0800 328 5644**

**Claimants who are unable to go on-line , due to disability can make a telephone claim. They will need:**

**Details of -housing rental costs**

- **child dependants**
- **disabled child dependants**
- **childcare costs**
- **Carer's Element**
- **If already gained, adding Limited Capability for Work & Work Related Activity {LCWRA} status**

**It is also essential to report any capital and savings over £6000**